

**From:** CRAWFORD, Jane (WALTON SURGERY) [janecrawford@nhs.net](mailto:janecrawford@nhs.net)  
**Subject:** RE: Hartest Neighbourhood Plan - Hartest 2036  
**Date:** 22 May 2017 at 10:57  
**To:** Nick Price [nickhmprice@btinternet.com](mailto:nickhmprice@btinternet.com)  
**Cc:** GIBLIN, Mary (GLEMSFORD SURGERY) [mgiblin@nhs.net](mailto:mgiblin@nhs.net), PICCAVER, Matthew (GLEMSFORD SURGERY) [m.piccaver@nhs.net](mailto:m.piccaver@nhs.net), BALDWIN, Sharyn (GLEMSFORD SURGERY) [sharyn.baldwin@nhs.net](mailto:sharyn.baldwin@nhs.net), Christopher Browning [BrowningC@doctors.org.uk](mailto:BrowningC@doctors.org.uk)



Dear Nick

Thank you for your email. We have discussed your response at our Partner's meeting on 15<sup>th</sup> May and apologies for the lateness in reply.

As per my email on 12<sup>th</sup> May, we request that you have formally noted that we object to the plans.

We do not wish any restrictions to be placed upon our business premises, unilaterally, and without consultation.

Thank you.

Kind regards.

Best wishes

**Jane Crawford**  
**Business Manager**

Glemsford Surgery  
Lion Road, Glemsford  
Sudbury Suffolk  
CO10 7RF  
[janecrawford@nhs.net](mailto:janecrawford@nhs.net)  
Tel: 01787 280484

*Please note I work part-time for Glemsford Surgery.*

*This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in reliance on its contents - to do so is strictly prohibited and may be unlawful. Thank you for your co-operation*

---

**From:** Nick Price [<mailto:nickhmprice@btinternet.com>]  
**Sent:** 12 May 2017 13:47  
**To:** CRAWFORD, Jane (WALTON SURGERY)  
**Cc:** GIBLIN, Mary (GLEMSFORD SURGERY); PICCAVER, Matthew (GLEMSFORD SURGERY); BALDWIN, Sharyn (GLEMSFORD SURGERY); Christopher Browning  
**Subject:** Re: Hartest Neighbourhood Plan - Hartest 2036

Dear Jane,

Thank you for your email.

Firstly, please accept my apologies that the Working Group did not write specifically to the GP Partners of Glemsford Surgery. In defence of the working group, the NHS were notified as a

statutory consultee, and it could be assumed that Glemstord would be notified through this channel, however, I am thankful that the practise has become aware of the draft plan through our general advertising.

While I understand the points you are making, I am not clear on the specifics of your objection in relation to the draft policy. It might be helpful to arrange a meeting so that I can better understand your concerns and possibly clarify the objectives of the plan.

It is important to state, that this is the first consultation of the draft plan, and we are looking to understand all responses so we can make improvements.

I look forward to hearing from you.

Kind regards,



On 11 May 2017, at 11:19, CRAWFORD, Jane (WALTON SURGERY) <[jane Crawford@nhs.net](mailto:jane Crawford@nhs.net)> wrote:

Dear Mr Price

I am writing to you on behalf of the GP Partners here at Glemsford Surgery.

We have only recently been made aware of the Neighbourhood Plan for Hartest 2036 and its objectives. We wish to formally raise the following comments as part of the consultation period, which we understand ends on the 20<sup>th</sup> May 2017.

Firstly, we wish to state that we were very surprised that we have not been notified of, or consulted on, the neighbourhood plan for Hartest, especially as it specifically mentions restrictions which may be imposed on our premises.

Secondly, we feel obligated to inform you of some changes we have had to make to our surgery face to face consultation availability, as a result of long term sickness of a practice nurse for over fourteen months and also as a result of inability to recruit a new GP, either salaried or partner. There are currently 18 unfilled GP posts in Suffolk and GP recruitment is in true crisis. We are presently trying to manage as a two partner GP practice, when we have historically been a three partner surgery for many decades. This situation has forced us to think realistically about our capacity and our

provision of face to face appointments. As such, we have had to reduce our face to face consultation availability to two mornings per week in Hartest and it has been zero appointment availability for nursing appointments there for 14 months to date.

Thirdly, our patients have always had core hour access to our main surgery at Glemsford. This means from Monday to Friday, 8am to 6.30pm, and this remains the case. Many patients living and registered primarily at Hartest already happily, and often through choice, see our doctors at the Glemsford site.

Finally, ***we wish to formally object to this plan.***

We look forward to hearing from you.

Best wishes

**Jane Crawford**  
**Business Manager**

Glemsford Surgery  
Lion Road, Glemsford  
Sudbury Suffolk  
CO10 7RF  
[janecrawford@nhs.net](mailto:janecrawford@nhs.net)  
Tel: 01787 280484

***Please note I work part-time for Glemsford Surgery.***

*This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in reliance on its contents - to do so is strictly prohibited and may be unlawful. Thank you for your co-operation*

\*\*\*\*\*  
\*\*\*\*\*

This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it.  
Please do not disclose, copy or distribute information in this e-mail or take any action in reliance on its contents:  
to do so is strictly prohibited and may be unlawful.

Thank you for your co-operation.

NHSmail is the secure email and directory service available for all NHS staff in England and Scotland  
NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.  
NHSmail provides an email address for your career in the NHS and can be accessed anywhere  
For more information and to find out how you can switch, visit <http://support.nhs.net/joiningnhsmail>

\*\*\*\*\*  
\*\*\*\*\*

\*\*\*\*\*  
\*\*\*\*\*

This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in reliance on its contents: to do so is strictly prohibited and may be unlawful.

Thank you for your co-operation.

NHSmail is the secure email and directory service available for all NHS staff in England and Scotland NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services. NHSmail provides an email address for your career in the NHS and can be accessed anywhere For more information and to find out how you can switch, visit <http://support.nhs.net/joiningnhsmail>

\*\*\*\*\*  
\*\*\*\*\*